GOVERNMENT OF INDIA AGRICULTURE AND FARMERS WELFARE LOK SABHA

UNSTARRED QUESTION NO:439 ANSWERED ON:01.12.2015 Kisan Call Centres Jadhav Shri Prataprao Ganpatrao;Khaire Shri Chandrakant Bhaurao

Will the Minister of AGRICULTURE AND FARMERS WELFARE be pleased to state:

(a) the details of the Kisan Call Centres approved alongwith the number of Kisan Call Centres functioning at present in Maharashtra;

(b) whether these centres are sufficient to provide the requisite agricultural information to the farmers;

(c) whether these centres are providing sufficient information to the farmers and if so, the details thereof along with the steps taken by the Government to strengthen these call centres; and

(d) whether the Government proposes to set up more Kisan Call Centres, if so, the details thereof, location-wise?

Answer

MINISTER OF STATE IN THE MINISTRY OF AGRICULTURE AND FARMERS WELFARE

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(a) to (c): The Department of Agriculture, Cooperation and Farmers Welfare (DAC&FW) Government of India has set up Kisan Call Centres (KCCs) at 14 locations in the country covering all the States and Union Territories in the country to provide reply to queries of farmers in the area of agriculture and allied sector. The details of Kisan Call Centres (KCCs) at different locations in the country are given at Annexure-I. One KCC for Maharashtra is in operation and is located at Pune.

These Call Centres are providing sufficient information to the farmers as per their requirement. These Kisan Call Centres are strengthened with modern technology to respond efficiently to farmers' queries in the shortest possible time. There is a provision of escalating the call to experts in case the Farm Tele Advisors (FTAs), responding to farmers queries in the KCCs, need more information for providing sufficient information to farmers. FTAs are trained from time to time through experts.

(d): No, Madam.