

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:6946
ANSWERED ON:08.05.2015
RUSH IN GOVERNMENT HOSPITALS
Birla Shri Om

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether the Government has taken note that a large number of patients in the Government hospitals are unable to get treatment due to heavy rush;
- (b) if so, the details thereof indicating the average number of patients treated daily in the OPDs of various hospitals;
- (c) whether lack of staff at the OPDs counters and old system of registration in Government hospitals are amongst the reasons for this rush in the said hospitals; and
- (d) if so, the details thereof and the reaction of the Government thereto along with the corrective measures taken/being taken by the Government in this regard?

Answer

THE MINISTER OF HEALTH AND FAMILY WELFARE (SHRI JAGAT PRAKASH NADDA)

(a) to (d): Since health is a State Subject, it is the responsibility of the State Government to make adequate arrangement in their Hospitals to attend all the patients and therefore no such information is maintained centrally. As far as three Central Government Hospitals in Delhi viz. Safdarjung Hospital, Dr. RML Hospital and Lady Hardinge Medical College & associated Hospitals are concerned, these are tertiary care hospitals and patients not only from Delhi but also from outside Delhi come to these hospitals leading to heavy rush in these hospitals. However, all the patients registered in OPD are attended by the Doctors at various OPDs despite heavy rush and no patient is refused treatment.

The details of average number of patients registered in these Hospitals are given below:

Name of the Hospital	Average number of patients registered in OPDs in a day
Safdarjung Hospital	9110
LHMC and associated Hospitals	3151
Dr. RML Hospital	6000

All these Hospitals have sufficient number of regular employees/Data Entry operators at registration counters. Registration process has been computerised in Dr. RML Hospital and Safdarjung Hospital.