

**GOVERNMENT OF INDIA  
FINANCE  
LOK SABHA**

UNSTARRED QUESTION NO:3254  
ANSWERED ON:01.08.2014  
RESTRICTION ON CASH WITHDRAWAL  
Choudhary Shri Birendra Kumar

**Will the Minister of FINANCE be pleased to state:**

- (a) whether Punjab National Bank (PNB) has put restrictions for withdrawal of cash from their branches in the State of Bihar;
- (b) if so, the details thereof;
- (c) whether customers in some branches of PNB are facing a lot of hardships by not allowing them the cash withdrawal of more than 5000/- in the absence of ATMs;
- (d) if so, the details thereof, branch-wise in the State of Bihar particularly Dumrikalan Branch in Sitamari district of Bihar; and
- (e) the time by which ATM facility in such branches will be started and the steps being taken by the Government to improve customer service in these branches?

**Answer**

The Minister of State in the Ministry of Finance (Smt. Nirmla Sitharaman)

a) to e) Punjab National Bank has informed that there is no restriction for customers to withdraw cash upto any amount from the branches, subject to availability of balance in their accounts, throughout the country including in the State of Bihar. ATM in Dumrikalan branch in Sitamari district is operational since 21.07.2014.