

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:3895
ANSWERED ON:12.08.2015
E-Post Services
Kalvakuntla Smt. Kavitha

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the main aims and objectives of the e-post services under the Department of Posts;
- (b) the number of e-Post centres opened in the country, State-wise and proposed to be opened during the current Five Year Plan, State-wise; and
- (c) the total number of clients availed the e-Post services till date, State-wise?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)

(a) e-Post is unregistered hybrid mail service which provides electronic transmission of the text messages, scanned images, pictures etc. The main aims and objectives of the e-Post services are to ensure instant transmission of messages electronically from one person to another when either or both of them may not have access to a computer or internet, thereby bridging the digital divide. The sender can book a message in an e-Post enabled Post Office in hard or soft copy and the recipient would receive the message in an electronic or printed form and delivered as per the choice of the sender.

(b) As on date, 13,229 e-Post centres are operating in the country. State-wise list of e-Post centres is given at Annexure-A. Expansion of e-Post centres is an ongoing process based on network availability and demand.

(c) The number of clients availing e-Post services is dynamic. As on date, 15,075 registered clients are availing the e-Post services. Circle-wise details is given at Annexure-B. Besides this, e-Post service is also availed by walk-in (retail) clients for which system does not maintain the data. However, 3,80,836 e-Post messages were sent by walk-in clients during the year 2014-15 Annexure-A

INFORMATION OF NUMBER OF e-POST CENTRES IN THE COUNTRY;
STATE-WISE

State No. of e-Post Centres
ANDHRA PRADESH 1168
ARUNACHAL PRADESH 10
ASSAM 54
BIHAR 139
CHHATTISGARH 242
DELHI 93
GOA 88
GUJARAT 884
HARYANA 250
HIMACHAL PRADESH 365
JAMMU & KASHMIR 56
JHARKHAND 120
KARNATAKA 1280
KERALA 1101
MADHYA PRADESH 605
MAHARASHTRA 1571
MANIPUR 04
MEGHALAYA 12
MIZORAM 08
NAGALAND 06
ODISHA 343
PUNJAB 19
RAJASTHAN 908
SIKKIM 01
TAMILNADU 2030
TELANGANA 630
TRIPURA 10
UTTAR PRADESH 605
UTTARAKHAND 162

WEST BENGAL 465
TOTAL 13229

Annexure-B

INFORMATION OF NUMBER OF REGISTERED e-POST CLIENTS

State Postal Circle	Pre-Paid Clients	Post-Paid Clients	Total
ANDHRA PRADESH	ANDHRA PRADESH	1539 3	1542
TELANGANA			
ASSAM	ASSAM	173 7	180
BIHAR	BIHAR	339 1	340
CHHATTISGARH	CHHATTISGARH	140 3	143
DELHI	DELHI	761 15	776
GUJARAT	GUJARAT	742 22	764
HARYANA	HARYANA	475 1	476
HIMACHAL PRADESH	HIMACHAL PRADESH	107 3	110
JAMMU & KASHMIR	JAMMU & KASHMIR	92 0	92
JHARKHAND	JHARKHAND	194 1	195
KARNATAKA	KARNATAKA	1047 20	1067
KERALA	KERALA	656 31	687
MADHYA PRADESH	MADHYA PRADESH	389 0	389
MAHARASHTRA	MAHARASHTRA	1777 86	1863
GOA			
ARUNACHAL PRADESH	NORTH EAST	80 1	81
MANIPUR			
MEGHALAYA			
MIZORAM			
NAGALAND			
TRIPURA			
ODISHA	ODISHA	507 4	511
PUNJAB	PUNJAB	417 0	417
RAJASTHAN	RAJASTHAN	570 3	573
TAMILNADU	TAMILNADU	2453 85	2538
UTTAR PRADESH	UTTAR PRADESH	1161 0	1161
UTTARAKHAND	UTTARAKHAND	122 0	122
WEST BENGAL	WEST BENGAL	1046 2	1048
SIKKIM			
TOTAL		14787 288	15075
