

**GOVERNMENT OF INDIA  
HOME AFFAIRS  
LOK SABHA**

UNSTARRED QUESTION NO:3658

ANSWERED ON:11.08.2015

Public Image of Police Personnel

Gaikwad Dr. Sunil Baliram;Kirtikar Shri Gajanan Chandrakant;Singh Shri Kunwar Haribansh;Udhayakumar Shri M.

**Will the Minister of HOME AFFAIRS be pleased to state:**

- (a) whether the Government is aware that police force in various States do not have a positive public image in the minds of the common man in the country;
- (b) if so, the details thereof and the reaction of the Government in this regard;
- (c) whether the Government had recently asked the Director Generals of Police (DGP) of all States to depict or highlight the positive and good work done by the police stations and if so, the details thereof; and
- (d) the other steps taken/being taken by the Government to improve the overall image, efficiency and effectiveness of the State police along with the details of advisories issued to States and Police Departments in this regard?

**Answer**

Minister of State in the Ministry of Home Affairs  
(SHRI HARIBHAI PARATHIBHAI CHAUDHARY)

(a) & (b): "Public Order" and " Police " are " State Subject " as per entry 2 of the list VII Schedule of the Constitution of India. Therefore, It is the responsibility of the State Government / UTs administration to supervise the functioning of police and to implement the various police reforms measures. There is no assessment or report with MHA regarding public image of police force.

(c): All the DsGP of all State/UT were advised vide Home Secretary's D.O. letter dated 14.7.2015 that positive stories/good work being done at the police station level or by any other police offices at the district level or below should be identified and put in public domain on website in the office of District SSP/SP and Commissioner of police. Other means of Social media can also be leveraged.

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(d): Various advisories have been issued time to time to improve the overall image, efficiency and effectiveness of police Forces in the country. Ministry of Home Affairs has issued an advisory dated 4.9.2009 on safety and Security of women, on 4.7.2010 on safety and security of children and 4.1.2012 on preventing & combating cyber Crime against children. During 49th Annual DsGP/IsGP Conference held at Guwahati on 30.11.2014, concept of 'SMART' Policing was introduced. The attributes are sensitive and Strict, Modern with Mobile, Alert and Accountable, Reliable and Responsive and Trained and Techno Savvy. During the months of April and May, 2015 BPR&D organized four regional workshops on Smart policing.

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