

**GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA**

UNSTARRED QUESTION NO:3450
ANSWERED ON:10.08.2015
Supply of Subsidised LPG Cylinders
Dwivedi Shri Harish;Premachandran Shri N.K.

Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

- (a) whether the Government proposes to reduce the supply of gas cylinders on subsidised rates and impose restrictions on number of gas cylinders supplied to domestic consumers in the country;
- (b) if so, the details thereof;
- (c) whether the Government proposes to implement monitoring system for supply of gas cylinders in the country;
- (d) if so, the details thereof along with the steps taken to ensure the supply of gas cylinders for domestic purpose within a reasonable time; and
- (e) whether it is a fact that the consumers in the country can book their LPG cylinders only after a fixed interval and if so, the details thereof along with any proposal to rationalise the said limit and also to ensure supply of gas cylinders for domestic purpose within a reasonable time?
-

Answer

MINISTER OF STATE (INDEPENDENT CHARGE) IN THE MINISTRY OF PETROLEUM AND NATURAL GAS (SHRI DHARMENDRA PRADHAN)

(a) & (b) There is no proposal under consideration of the Government to reduce the current cap of 12 subsidized cylinders per domestic LPG connection per year.

(c) & (d) Customers are provided with simpler modes of refill booking by Web/ SMS/ IVRS facility through which they can get tracking information of their booked refill at various stages, like booking confirmation, cash memo generation and delivery confirmation by SMS / e-mail. There is also a system in place of star rating of distributors based on the time taken to supply cylinder to consumer. This is also available in public domain in mylpg.in.

Further, for monitoring the supplies to the distributors, SMS indenting system has been introduced through which the LPG distributors can place their indents at the respective bottling plants. Supplies to the distributors are made as per their indents and the same is monitored on daily basis.

(e) OMCs have reported that there is no restriction on refill booking by a customer. A Domestic LPG customer can book a refill any time provided no other refill booking is pending to be delivered to that consumer.
