

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:3278

ANSWERED ON:10.08.2015

Booking of Railway Goods

Bhabhor Shri Jasvantsinh Sumanbhai;Khaire Shri Chandrakant Bhaurao

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways have received any complaints with regard to malpractice in goods booking for freight in Railways;
- (b) if so, the details thereof during the last three years, zone-wise; and
- (c) the action taken by the Railways against the persons responsible for such malpractices?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI MANOJ SINHA)

(a) Yes, Madam.

(b) The number of complaints received by the Zonal Railways during the last three years is as under:-

Central Railway : 04

Eastern Railway : 01

East Central Railway : 05

East Coast Railway : 08

South East Railway : 01

(c) The staff found involved in such malpractices are taken up under Disciplinary & Appeals Rules and undercharges, if any, are realized from the parties.
