

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

STARRED QUESTION NO:286
ANSWERED ON:10.08.2015
Passenger Amenities in Express Trains
Prabakaran Shri K.R.P.

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways are aware that the trains including Express and Mail trains do not have basic passenger facilities like quality of seats/berths, hygienic foods, cleaned floor/toilets etc.;
- (b) whether any survey/feed back from passengers and other stakeholders has been obtained/received in regard to passengers amenities/facilities, including deficiencies thereof;
- (c) if so, the outcome of such feed back/survey; and
- (d) the steps taken to provide the amenities/facilities in trains to the passengers and the mechanism in place to inspect the provision and maintenance of amenities in trains?

Answer

MINISTER OF RAILWAYS

(SHRI SURESH PRABHAKAR PRABHU)

(a) to (d): A Statement is laid on the Table of the House.
