

**GOVERNMENT OF INDIA  
HEALTH AND FAMILY WELFARE  
LOK SABHA**

UNSTARRED QUESTION NO:5106  
ANSWERED ON:24.04.2015  
SHORTAGE OF MEDICINES IN CGHS DISPENSARIES  
Sathyabama Smt. V.

**Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:**

- (a) whether the CGHS dispensaries across the country have all the medicines that are required in emergency;
- (b) if so, the details thereof;
- (c) whether complaints of shortage of medicines in CGHS dispensaries in various State/ UTs including Delhi have been received by the Government during each of the last three years and the current year, if so, the details thereof State/UT-wise; and
- (d) the remedial steps taken/being taken by the Government in this regard?

**Answer**

THE MINISTER OF HEALTH AND FAMILY WELFARE (SHRIJAGAT PRAKASH NADDA)

(a) & (b): Yes, the CGHS dispensaries have all the medicines required in emergency.

As per the CGHS guidelines, a provision is there to keep medicines available to counter any medical emergency that might arise within the Wellness Centre. There is an Emergency Tray available with the Nursing staff which contains most of the medicines required under emergency situation. The availability of the medicines with their valid date of expiry in this Emergency Tray is checked on a regular basis and also during surprise checks.

(c): A complaint was received on 04.09.2013 from Sh. R C Khuntia, the then Member of Parliament in respect of pensioner beneficiary, Sh. B K Joshi regarding non-supply of life saving drugs on time by CGHS Bhubneshwar. The delay in supply was due to non availability of cancer medicine with the authorized stockist.

(d): In case the medicines are not available at the Wellness Centre they are procured through local purchase. If any medicine is prescribed by the treating doctors that is required to be used immediately and if that medicine is not available in the Wellness Centre, authority slip is issued to the patient to collect the medicine from the authorized local chemist free of cost.