

**GOVERNMENT OF INDIA  
HEALTH AND FAMILY WELFARE  
LOK SABHA**

STARRED QUESTION NO:181  
ANSWERED ON:31.07.2015  
CGHS Cards  
Kashyap Shri Virender

**Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:**

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) the number of Government employees including retired officials and their dependants availing medical facilities, services and treatment under the Central Government Health Scheme (CGHS), State/ UT-wise;
- (b) the average time taken by the Directorate General of Health Services (DGHS) to issue CGHS cards to the employees; and
- (c) the number of requests for issuing CGHS cards pending with DGHS, State/ UT-wise and the reasons therefor along with the corrective steps taken/being taken by the Government to ensure timely issuance of CGHS cards to the beneficiaries?

**Answer**

(a) to (c) A statement is laid on the Table of the House

STATEMENT REFERRED TO IN REPLY TO LOK SABHA  
STARRED QUESTION NO.181 FOR 31ST JULY, 2015

(a) to (c): Details of the Government employees, including retired officials and their dependents, availing medical facilities, services and treatment under the Central Government Health Scheme (CGHS) is at Annexure-I.

Issue of CGHS cards and their renewal is a continuous dynamic process. For new applicants, a computer printout of the card is issued on the same day; or maximum on the next day. It entitles the holder to avail of CGHS facilities. Though no specific time has been fixed, individual plastic cards are normally issued to the beneficiary within one month.

For existing CGHS beneficiaries, the old Family CGHS cards issued prior to computerisation are already been replaced by Individual cards.

Details of the cards yet to be printed against the applications received are at Annexure-II.

Initially, cards were got printed through National Informatics Centre Services Inc.(NICS). Some pendency in preparation of cards had accrued because of the expiry of the contract between NICS and its empanelled agencies. Therefore, CGHS has recently directly issued orders for printing of cards to the agencies empanelled by, and the rates approved by NICS. In addition, delivery of cards has been decentralized through the CGHS Wellness Centres.