

**GOVERNMENT OF INDIA
URBAN DEVELOPMENT
LOK SABHA**

UNSTARRED QUESTION NO:1532

ANSWERED ON:29.07.2015

Monitoring of Work

Misra Shri Pinaki

Will the Minister of URBAN DEVELOPMENT be pleased to state:

Will the MINISTER OF URBAN DEVELOPMENT be pleased to state:

- (a) the procedure laid down to monitor the work carried out by the contracts of the Central Public Works Department (CPWD);
- (b) whether CPWD get the Customer Satisfaction Certificate (CSC) for the work carried out by the contractor before issuing the work completion certificate and if so, the details thereof;
- (c) if not, whether the Government proposes to make it mandatory for the CPWD to obtain the CSC for every work carried out by the contractor before issuing the job completion certificate; and
- (d) if so, the time by which such measures are likely to be implemented in order to improve the quality of the work carried out by the contractors?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT
(SH. BABUL SUPRIYO)

(a) : After conclusion of the contract, the contractor is required to submit a Time & Progress Chart for each mile stone and get it approved by the Department. The Chart is prepared in direct relation to the time stated in the Contract documents for completion of items of the work. It indicates the forecast of the dates of commencement and completion of various trades or sections of the work and may be amended as necessary by agreement between the Engineer-in-Charge and the Contractor within the limitations of time imposed in the Contract documents.

Further, to ensure good progress during the execution of the work, the contractor in all cases in which the time allowed for any work, exceeds one month (save for special jobs for which a separate programme has been agreed upon) complete the work as per milestones given in the agreement.

Project Management is done by using project management software for works costing more than Rs. 5 Crore.

The Project management is done using M.S. Project software for works costing more than Rs. 5 Crore and uptoRs. 20 Crore. For works costing more than 20 Crore, project management is done using Primavera Software.

(b) No, Madam. However, for costing more than Rs. 10 crore, the client department sets up a review committee to review the progress of work in accordance with GFR 134. Therefore, monitoring of progress of work is a continuous process in which CPWD representative as well as client department representatives are present.

(c) No such proposal is under consideration.

(d) Does not arise.
