

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:5931
ANSWERED ON:29.04.2015
NON DELIVERY OF ITEMS
Patel Shri Devji Mansingram

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether a large number of unclaimed articles or those articles which could not be delivered due to wrong address are lying with the Postal Department;
- (b) if so, the details thereof;
- (c) whether the department proposes to auction these items; and
- (d) if so, the details thereof?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI RAVI SHANKAR PRASAD)

(a) Yes Madam, there are 72414 unclaimed articles or those articles which could not be delivered due to wrong address lying with the Postal Department.

(b) The details thereof are as under:-

i. Letters - 59366
ii. Parcels - 12640
iii. Foreign Articles - 408

(c) & (d) Yes, as per the approved policy of the Department, unclaimed / undelivered mail articles of intrinsic value are to be auctioned after one year. Unclaimed and undelivered mail articles without intrinsic or saleable value are shredded and destroyed. 14721 letters with intrinsic or saleable value, 10243 Parcels and 408 Foreign Articles are due to undergo the process of auctioning.