

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:3535  
ANSWERED ON:18.03.2015  
PAYMENT OF MGNREGA WORKERS  
Pandey Shri Ravindra Kumar

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether there is any provision in place for the workers employed under Mahatma Gandhi National Rural Employment Guarantee Act to be able to open Savings Bank Account and get ATM card issued from Post Offices across the country;
- (b) if so, the details of ATMs and saving accounts opened/closed by MGNREGA workers along with other Post office customers in the country during each of the last three years and the current year, States/UT-wise;
- (c) whether the Government has received any complaint regarding non-payment of money to the saving bank account holders by postal employees at the time of withdrawal and also regarding demand of bribes by them;
- (d) if so, the details regarding complaint redressal system as well as the complaints received by the Government in this regard during the above period; and
- (e) the details of action taken by the Government on each of the aforesaid complaints, State/Union Territory-wise?

**Answer**

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI RAVI SHANKAR PRASAD)

- (a) Yes, Madam. Opening of Savings Bank accounts is a facility extended to every resident of the country including workers employed under Mahatma Gandhi National Rural Employment Act. Any person having or who opens Savings Account in Post Offices can get ATM/Debit card issued as and when the Core Banking Solutions (CBS) is rolled out in that Post Office. The Department has a plan to install 1000 ATMs by 2016.
- (b) Statement showing details is enclosed at Annexure-A.
- (c) Department of Posts has not received any complaints regarding non-payment of money or demand of bribes by Postal employees.
- (d) & (e) Does not arise in view of (c) above. However, there is a monitoring system in place to monitor the MGNREGS payments in particular. Departmental grievance redressal system is in place there to handle and monitor accounts related complaints from the all the customers.