GOVERNMENT OF INDIA
PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
LOK SABHA

UNSTARRED QUESTION NO:3486
ANSWERED ON:18.03.2015
DIGITISATION OF GOVERNMENT FUNCTIONING
Kaushik Shri Ramesh Chander

Will the Minister of PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS be pleased to state:

(a) whether the Government has any provision to launch an online appointment system for appointments with Government officials;

(b) if so, the details thereof and if not, the reasons therefor;

(c) whether the Government has any provisions to digitise the Government functioning that would lead to ease of accessibility to Government departments;

(d) if so, the details thereof and if not, the reasons therefor; and

(e) the measures taken by the Government in regard to digitisation of Government departments?

Answer

Minister of State in the Ministry of Personnel, Public Grievances and Pensions and Minister of State in the Prime Minister's Office. (DR. JITENDRA SINGH)

(a) &(b) : National Informatics Centre (NIC) has developed work flow based application software for visitor management at any office known as eVistior. It is a web based solution hosted at the NIC data centre and can be accessed/adopted by any Government office just by providing necessary master data for on-boarding.

(c) to (e): Government has taken initiative to digitize Government files and documents for its easy accessibility. NIC is providing technical support and consultancy on digitization of files and documents to the various Ministries/departments. Government has conceived Mission Mode Project (MMPs) under National e-Governance Plan (NeGP) to improve service delivery system in the Central/State Government Ministries/Departments. The responsibility of provisioning of funds and digitization of file & document rests with the concerned Ministry/Department/ Organisation.
NIC has also developed and implemented eOffice application. The eOffice application aims to support governance by ushering in more effective and transparent inter and intra-government processes. eOffice is Mission Mode Project under the National E-Governance Plan.