

**GOVERNMENT OF INDIA
TOURISM
LOK SABHA**

UNSTARRED QUESTION NO:2024
ANSWERED ON:09.03.2015
SKILL DEVELOPMENT FOR TOURISM PROFESSIONALS
Jaiswal Dr. Sanjay

Will the Minister of TOURISM be pleased to state:

(a) whether the Government has any plans for enhancing the skill development of tourism professionals in order to boost tourism in the country; and

(b) if so, the details thereof?

Answer

MINISTER OF STATE FOR TOURISM (INDEPENDENT CHARGE) (DR. MAHESH SHARMA)

(a): The Ministry of Tourism has a programme in place, namely Hunar Se Rozgar Tak (HSRT), to impart tourism and hospitality specific skills to young persons aspiring to join the tourism sector. Under another programme, the Ministry tests and certifies the skills of the existing service providers in the sector.

(b): Under the HSRT programme, courses are offered in hospitality trades namely Food Production, Food and Beverage Service, Housekeeping Utility and Bakery and Patisserie. The persons who are minimum 8th pass and in the age group of 18 to 28 years are eligible to take the courses. The programme is delivered by Ministry of Tourism (MoT) sponsored Institutes of Hotel Management, Food Craft Institutes, State Tourism Development Corporations amongst others.

In December, 2014, the scope of HSRT programme was expanded to allow the AICTE/NSDA/government approved private hospitality Institutes as also the industrial units, industry associations and skill imparting bodies with proven credentials for its implementation.

Presently training courses are also in place to bring up tourist escorts, tourist facilitators, event facilitators, security guards, tour assistants, transfer assistants and office assistants.

The programme is fully funded by the MoT. A total of 169962 persons have been trained since the inception of the programme in the year 2009-10 till 31/1/2015.

Under the skill testing and certification programme, the existing service providers are oriented for 5 days and on the 6th day their skills are tested and certified. The programme is delivered by the MoT sponsored Institutes of Hotel Management and Food Craft Institutes. A total of 67878 service providers have been skill certified since the inception of the programme in 2009-10 till 31/1/2015.

Besides, the Indian Institute of Tourism and Travel Management (IITTM) also conducts training programmes to bring up guides.