GOVERNMENT OF INDIA HOME AFFAIRS LOK SABHA

UNSTARRED QUESTION NO:2190 ANSWERED ON:10.03.2015 LEAKING PERSONAL INFORMATION Raghavan Shri M. K.;Sarmah Shri Ram Prasad

Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether the Government is aware that the personal information collected for specific purposes like bank facility, credit card and telephone/mobile connections etc. are often transferred to various private institutions like direct marketing companies etc.;

(b) if so, whether the Government is aware that passing of this information is in violation of protection of personal data;

(c) if so, the details thereof and the reaction of the Government thereto; and

(d) the action taken against the violators in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI HARIBHAI PARATHIBHAI CHAUDHARY)

(a): No case has been reported to the Government where personal information collected for specific purposes like bank facility, credit card and tele-phone/ mobile connections is transferred to various private institutions including direct marketing companies.

(b) & (c): The provisions of Licence Agreement mandate the Telecom Service Providers (TSPs) to maintain confidentiality about the information of its customers/ subscribers. Passing of information against the Licence Agreement is a clear violation of Licence Agreement and is a punishable offence under the provisions of the Indian Telegraph Act, 1885.

(d): Does not arise in the view of (a) above.