

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:2495
ANSWERED ON:11.03.2015
E MAIL SERVICES FOR GOVERNMENT INSTITUTIONS
Chinnaraj Shri Gopalakrishnan

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether many of the Government Institutes are using Private e-mail-IDs for its official communication;
- (b) if so, the reasons therefore;
- (c) whether the Government do not have an e-mail policy under which the National Information Centre (NIC) is required to provide e-mail services to the Government Institutions; and
- (d) if so, the details thereof and the reasons therefore including the corrective steps being taken by the Government in this regard?

Answer

MINISTER FOR COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI RAVI SHANKAR PRASAD)

(a) and (b): NIC does not Track the usage of private emails by Government organizations. However, it is anecdotally known that several Government bodies are using private emails.

(c) and (d): The Government has notified the email policy vide Gazette notification dated 18th February 2015.

This policy inter alia provides for guidelines for use of email service provided by NIC for all official communications.

The Government of India has also approved a project for Rs. 98.2 crores to strengthen the email infrastructure. Once implemented, the new email system will provide for 50 lakhs email ids for Government users across the country.