

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:2031
ANSWERED ON:09.03.2015
RESERVATION TICKETING AT GORAKHPUR
Chowdhary Shri Pankaj

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the railway reservation in Anandnagar Railway station in Gorakhpur under the North Eastern Railways is done only with a single computerized counter;
- (b) if so, whether the local people are facing lots of difficulties in reservation of tickets due to large crowd at the said centre and if so, the details thereof; and
- (c) whether any request has been received by the Railways from public representative for setting up of more counters at the said centre and if so, the time by which these are likely to be established?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI MANOJ SINHA)

(a): Yes, Madam.

(b) and (c): An analysis of reservation related transactions being handled at Anandnagar Railway Station has revealed that on an average 142 reservation related transactions are being handled at this location which are below the yardstick of 180 reservation related transactions per counter per shift for opening additional counter and hence, the existing arrangements are adequate. However, opening of additional counters/extension of timings of reservation counters based on the number of transactions is a continuous and ongoing process.

A representation from the Hon'ble, MP/Lok Sabha was received on this issue and a suitable reply was sent to him on the above lines.