

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1901
ANSWERED ON:09.03.2015
COACHES FOR DISABLED
Devi Smt. Rama

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the coaches meant for disabled people have been converted into reserved coaches with lower capacity and if so, the reasons therefor?
- (b) the number of stations where customized toilets and other facilities are not available for disabled people; and
- (c) the steps taken/being taken by the Railways for making all the railway stations disabled friendly?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI MANOJ SINHA)

(a): No, Madam. In all Mail/Express trains (except fully reserved trains like Garib Rath Express trains), specially designed coaches for handicapped persons known as SLRD coaches are treated as unreserved coaches. In Garib Rath Express trains, the accommodation available in SLRD coaches is treated as reserved and physically handicapped persons can book accommodation in this coach on production of attested photocopy of the concession certificate and on payment of full fare of 3AC class of Garib Rath Express train.

(b) and (c): Provision/augmentation of amenities at stations, including those for differently abled passengers is a continuous process. Short term facilities like standard ramp for barrier free entry, earmarking at least two parking lots, non-slippery walk-way from parking lot to building, signages of appropriate visibility, at least one toilet (on the ground floor) & at least one drinking water tap suitable for use by differently abled persons, and 'May I help you' Booth, have been planned at all stations beginning with 'A1', 'A' and 'B' category stations. Long term facilities viz. provision of facility for inter-platform transfer and engraving on edges of platform, are planned after provision of short term facilities.

Presently, while all short term facilities have been provided at about 700 stations, at least one disabled friendly toilet is available at about 1130 railway stations.