

**GOVERNMENT OF INDIA
ROAD TRANSPORT AND HIGHWAYS
LOK SABHA**

UNSTARRED QUESTION NO:593

ANSWERED ON:26.02.2015

HELPLINE NUMBER ON HIGHWAYS

Raut Shri Vinayak Bhaurao;Shewale Shri Rahul Ramesh

Will the Minister of ROAD TRANSPORT AND HIGHWAYS be pleased to state:

- (a) whether the Government proposes to launch a helpline number for the convenience of passengers driving/ travelling on national highways;
- (b) if so, the details thereof; and
- (c) the details of the national highways where facility is proposed to be introduced and the time by which it is likely to be provided?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF ROAD TRANSPORT AND HIGHWAYS (SHRI PON. RADHAKRISHNAN)

(a) to (c) Ministry of Road transport and Highways (MoRTH) initiated a project for setting up a dedicated Helpline using toll free number 1033 for all road users travelling on the national highways. For setting up the National Helpline, India Highways Management Company Limited (IHMCL), a company under the administrative control of MoRTH, invited bids for the completion of this work but only one response/valid bid was received by the due date. Following the tepid response, IHMCL invited fresh bids which have been received on 13.02.2015.