

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:1386  
ANSWERED ON:04.03.2015  
PRIORITY CALLS IN EMERGENCIES  
Muddahanumegowda Shri S.P.

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether telephone and mobile networks usually crash during natural calamities, terrorist attacks and bomb blasts;
- (b) if so, whether the Government has worked out or working on the issue of priority calls to communicate in emergencies;
- (c) if so, the details thereof; and
- (d) the time by which a final decision in this regard is likely to be taken?

**Answer**

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI RAVI SHANKAR PRASAD)

(a) Yes, Madam. The telephone and mobile network may crash due to loss of infrastructure or may get congested due to heavy telephone and mobile call traffic during natural calamities, terrorist attacks and bomb blasts.

(b)to(d) Based on the TRAI recommendations on Priority Call Routing, Government has approved the priority call routing within the operator's own telecom network for persons engaged in response and recovery during natural calamities, terrorist attacks and bomb blasts, etc.