

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:3920
ANSWERED ON:17.12.2014
ONLINE TELEPHONE DIRECTORY
Sundaram Shri P.R.

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Department of Telecommunications have asked the landline telecom providers to make online directory of landline phone subscribers;
- (b) if so, the details thereof;
- (c) whether online telephone directories have been issued by Bharat Sanchar Nigam Limited (BSNL) and Mahanagar Telephone Nigam Limited (MTNL);
- (d) if so, the details thereof, circle-wise and if not, the reasons therefor; and
- (e) the action taken by the Government in this regard?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI RAVI SHANKAR PRASAD)

- (a)&(b) Yes, Madam. Instruction to all landline telecom service providers to make online directory of landline phone subscribers has been issued vide letter no. 20- 271/2010-AS-I Vol.II dated 20th September, 2013. (copy enclosed as Annexure)
- (c)&(d) Yes. Online telephone directory of Bharat Sanchar Nigam Limited (BSNL) are available at www.bsnl.co.in under the link Directory Service. Internet link for online telephone directories of Mahanagar Telephone Nigam Limited (MTNL) for Delhi is phonebook.bol.net.in and for MTNL, Mumbai is mtnlmumbai.in/index.php/directory-search. The details circle-wise are also provided on the website.
- (e) Does not arise in view of (c) & (d) above.