

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:3942
ANSWERED ON:17.12.2014
NANYATHA SERVICE IN POST OFFICES
Mahendran Shri C.

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Government has recently launched a new service 'Nanyatha' to track movement of inland letters in any post-box identified by the department;
- (b) if so, the details thereof;
- (c) whether this service is likely to be implemented across the country; and
- (d) if so, the details thereof along with the details of areas where the service has been implemented so far?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI RAVI SHANKAR PRASAD)

(a) & (b) No, Madam. The Government has not launched any service to track movement of inland letters in any post box. However, a service named 'Nanyatha' has been initiated by Andhra Pradesh Postal Circle, Department of Posts on a pilot basis in Hyderabad and Vijayawada in order to monitor the clearance of letter boxes. As on date, this service is available in 492 letter boxes in Hyderabad and Secunderabad and in 174 letter boxes in Vijayawada.

Under the 'Nanyatha' service, each letter box is given a unique barcode which is kept at the inner side of the letter box. The official who clears the letter box is provided with a smart phone in which an android application specially developed for the purpose is loaded. On scanning the barcode on the letter box using the smart phone, the application uploads the information regarding the letter box and its clearance details.

Using the application, the Department monitors the time, date, location and number of letters cleared from each letter box.

(c) The service has been initiated on a pilot basis by Andhra Pradesh Postal Circle and at present, there is no proposal to implement it across the country.

(d) In view of (c) above, the question does not arise.