

**GOVERNMENT OF INDIA  
HEALTH AND FAMILY WELFARE  
LOK SABHA**

UNSTARRED QUESTION NO:4464  
ANSWERED ON:19.12.2014  
CGHS WELLNESS CENTRES  
Singh Shri Parvesh Sahib

**Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:**

- (a) whether the cleaning work in certain CGHS Wellness Centres across the country has been outsourced;
- (b) if so, the details thereof and the reasons therefor;
- (c) whether the elderly beneficiaries face difficulties in meeting the doctors and accessing the medicines at the CGHS Wellness Centres;
- (d) if so, the details thereof and the corrective steps taken by the Government in this regard;
- (e) whether the CGHS dispensary sanctioned at PTS Jhadoda has not been deployed with necessary doctors and staff; and
- (f) if so, the details thereof along with the corrective steps taken/being taken by the Government in this regard and the time by which the said dispensary is likely to be made functional?

**Answer**

THE MINISTER OF HEALTH AND FAMILY WELFARE (SHRI JAGAT PRAKASH NADDA)

(a) & (b): Yes, the cleaning work (House Keeping) has been outsourced in the CGHS due to vacant posts of Safaiwala. The outsourcing has been done pursuant to DOPT guidelines that no further recruitment to Group D posts would be done w.e.f. April 2010.

(c) & (d): In view of the overcrowding in certain CGHS wellness centres elderly beneficiaries may have to wait to meet the doctors & collect medicines.

CGHS has already issued guidelines that elderly beneficiaries will be provided privileged access to medical facilities at the dispensaries in order to minimize the waiting time of the elderly patients.

(e) & (f): The CGHS dispensary proposed at Najafgarh is yet to be handed over to CGHS by the Delhi Police authority who has constructed the building in the premises of the Police Training School, Jhadoda Kalan. This is a temporary accommodation for the CGHS wellness centre till a permanent premise is built in Najafgarh area.