

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:4460
ANSWERED ON:19.12.2014
ONLINE SERVICES FOR PATIENTS
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Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether the All India Institute of Medical Sciences (AIIMS) has started preregistration online services for Out Patient Department (OPD);
- (b) if so, the details and the benefits likely to accrue to the patients thereof along with the response of the patients thereto;
- (c) whether the Government proposes to extend such type of services in all the Government hospitals in the country and if so, the details thereof;
- (d) the present status of online booking of beds for hospitalisation in Delhi Government hospitals along with the average online bookings being done per day; and
- (e) the steps taken/being taken by the Government to popularise such schemes?

Answer

THE MINISTER OF HEALTH AND FAMILY WELFARE (SHRI JAGAT PRAKASH NADDA)

(a) & (b): Pre-registration online service for Out Patient Department (OPD) has been started in All India Institute of Medical Sciences (AIIMS), New Delhi. Under this service, patient is required to fill all demographic details in an online electronic form and issued a pre-registration number which is used at the time of registration. This service is basically a step towards easing out the registration process.

(c) to (e): National Institute of Mental Health and Neuro Sciences (NIMHANS), Bangalore has started online appointment system for patients who are coming for the first consultation in this Institute. The date and time of appointment is confirmed through SMS on their mobile phone.

Government of NCT of Delhi has already developed and implemented the software application for online registration of patients for OPDs in various specialties of hospitals of GNCT of Delhi to enable patients to print OPD registration cards on their own and directly go for OPD consultation, thereby reducing overcrowding at OPD registration counters.

As on date there is no proposal to extend such services to other Central Government Hospitals.