

**GOVERNMENT OF INDIA  
PETROLEUM AND NATURAL GAS  
LOK SABHA**

STARRED QUESTION NO:217

ANSWERED ON:03.12.2009

BOOKING OF LPG CYLINDERS THROUGH SMS

Jagannath Dr. M.

**Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:**

- (a) whether the Government has started / proposes to start booking of LPG through Short Message Service (SMS) in the country ;
- (b) if so, the details thereof ;
- (c) the States / cities where this facility has been introduced ; and
- (d) the time by which it will be extended to all parts of the country ?

**Answer**

MINISTER OF THE STATE IN THE MINISTRY OF PETROLEUM & NATURAL GAS (SHRI MURLI DEORA)

(a) to (d): A statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF THE LOK SABHA STARRED QUESTION NO. 217 BY DR. M. JAGANNATH TO BE ANSWERED ON 3RD DECEMBER, 2009 REGARDING BOOKING OF LPG CYLINDERS THROUGH SMS.

(a) to (d): Indian Oil Corporation Limited (IOC) and Bharat Petroleum Corporation Limited (BPCL) have introduced the facility of booking LPG refill cylinder through Short Message Service (SMS). The facility has presently been introduced in Delhi & Kochi by IOC and in Delhi, Kochi and Mumbai by BPCL. As per the vision set for the Public Sector Oil Marketing Companies (OMCs), in the "Vision 2015 – Consumer Satisfaction and Beyond", facility of booking of LPG refill cylinder through SMS will be introduced, in phases, in all towns with population of 5 lakh and above by the year 2015.