

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:3513
ANSWERED ON:10.12.2009
PASSENGERS OF KAIFYAT EXPRESS
Bali Ram Dr.

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways are aware that the passengers are facing a lot of inconvenience due to non-availability of pantry car, lack of sanitation and water in the toilets in Kaifiyat Express;
- (b) if so, the details thereof;
- (c) whether the said train often reaches several hours behind its scheduled time at its destination; and
- (d) if so, the various steps being taken by the Railways to improve the amenities in the said train and ensure timely arrival of this train?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS(SHRI K.H. MUNIYAPPA)

(a) to (d): To provide catering services to train passengers, train side vending facilities have been provided in Kaifiyat Express. Although no recorded complaint has been received regarding lack of sanitation and water in the toilet, instructions have been given to closely monitor the passenger amenities in the train. There are frequent complaints of loss in punctuality of Kaifiyat Express. Punctuality drive is being launched to effectively monitor the train. Provision of sanctioned work of 4th running line at Azamgarh and 3rd running line at Khurhat, Saraimir, Sarai Rani, Mohammadabad and Khurasan Road Stations will further improve its punctuality.