

**GOVERNMENT OF INDIA
URBAN DEVELOPMENT
LOK SABHA**

UNSTARRED QUESTION NO:2711
ANSWERED ON:04.12.2009
TECHNICAL SNAGS IN METRO TRAIN
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Will the Minister of URBAN DEVELOPMENT be pleased to state:

- (a) whether incidents of frequent technical snags becoming a common feature in operation of Metro trains running in various routes in Delhi, particularly running between Dwarka Sector 9 and Noida City Centre are affecting thousands of passengers commuting on these routes;
- (b) if so, the details thereof;
- (c) the reasons for the occurred such frequent technical snags;
- (d) whether the Government has conducted or proposes to conduct any study by the experts on such technical snags;
- (e) if so, the details and outcome thereof; and
- (f) the concrete preventive measures being taken by the Government in this regard for ensuring the smooth running of Metro trains?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI SAUGATA ROY)

(a) & (b): Delhi Metro Rail Corporation (DMRC) Ltd. has reported that incidents of frequent technical snags are not becoming a common feature in operation of Metro trains running in various routes in Delhi. After the extension of Line-3 upto NOIDA City Centre on 13.11.2009, total number of cases of trips cancellation on various lines are as under :-

Line 1: 6 trips cancelled out of 9801 trips.

Line 2: 16 trips cancelled out of 12058 trips.

Line 3: 37 trips cancelled out of 9518 trips.

(c): The reasons for technical snags are reported to be due to malfunctioning of certain equipments in rolling stock, signaling system and driver machine interface (video display unit).

(d): No, Madam.

(e): Does not arise.

(f): In any operational system certain snags prop up from time to time. Appropriate preventive measures and remedial actions are taken by DMRC for ensuring the smooth running of Metro trains. DMRC team and original suppliers with support of their experts study failures to prevent recurrence.