

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:2845
ANSWERED ON:07.12.2009
OMBUDSMAN IN TAELECOM SECTOR
Adhalrao Patil Shri Shivaji;Adsul Shri Anandrao Vithoba

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Government has any proposal to appoint an Ombudsman to settle grievances and disputes of telecom subscribers;
- (b) if so, the details thereof alongwith the likely jurisdiction and status of the Ombudsman; and
- (c) the time by which it is likely to be appointed?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI GURUDAS KAMAT)

- (a) No, Madam. There is no proposal to appoint and Ombudsman to settle telecom grievances/ disputes.
- (b) & (c) Does not arise in view of (a) above.