

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:2611

ANSWERED ON:06.02.2014

TATKAL BOOKING QUOTA

Choudhry Smt. Shruti; Ramshankar Dr. ; Vijayan Shri A.K.S.

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Indian Railway Catering and Tourism Corporation (IRCTC) has added any new services to the on-line ticket booking facility introduced by the Railways and if so, the details thereof along with the mode of operation;
- (b) whether the not confirmed ticket booked under e-wallet-scheme stands automatically cancelled;
- (c) if so, whether the Railways propose to consider keeping it under wait-listed tickets for allowing travel by passengers and not, the reasons therefor;
- (d) whether the Railways plan to reduce the Tatkal booking quotas, if so, the details of steps being taken in this regard and if not, the reasons therefor;
- (e) whether Jansadharan Ticket Booking Sevaks (JTBS) Scheme introduced by Railways is working satisfactory and if so, the details thereof; and
- (f) the number of SC/ST persons appointed as Sevaks under this Scheme?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI ADHIR RANJAN CHOWDHURY)

(a): E-wallet Scheme has been launched recently by Indian Railway Catering and Tourism Corporation (IRCTC) to make the payment process fast and to reduce transaction failures due to bank payment related problems.

The salient features of the E-wallet scheme are as under:

User can deposit money in advance with IRCTC which can be used as a payment option along with other payment options available on IRCTC website for paying money at the time of booking tickets.

User can deposit minimum amount of `100/- and maintain maximum amount of `5000/- in account.

This scheme is available for PAN verified users only.

E-wallet transaction charge of `5/- per transaction is applicable.

(b) & (c): Names of all the passengers booked on a fully waitlisted e-ticket are dropped at the time of preparation of reservation charts and fare is refunded automatically. In this regard, there is no difference between e-tickets booked through E-wallet scheme or those booked through other payment options available on website www.irctc.co.in.

It is not feasible to allow fully wait-listed e-ticket holders to travel in train.

(d): The extent of accommodation to be earmarked under Tatkal Scheme is decided by Zonal Railways concerned based upon demand pattern and availability of accommodation subject to maximum limit prescribed in the scheme. Review of all types of reservation quotas including Tatkal is a continuous and ongoing process.

(e): Yes, Madam. At present, 1319 Jansadharan Ticket Booking Sewaks (JTBS) are functioning over Indian Railways, as per eligibility.

(f): 116 JTBS belong to Scheduled Caste/ Scheduled Tribe category, as per eligibility