

**GOVERNMENT OF INDIA
URBAN DEVELOPMENT
LOK SABHA**

UNSTARRED QUESTION NO:3397
ANSWERED ON:12.02.2014
TECHNICAL PROBLEMS IN DELHI METRO
Nimmala Shri Kristappa

Will the Minister of URBAN DEVELOPMENT be pleased to state:

- (a) whether frequent technical problems on the blue and violet lines of the Delhi Metro led to the trains moving slowly and if so, the details thereof;
- (b) whether massive queues at metro stations especially at the nodal stations during peak hours have become a regular occurrence and if so, the details thereof;
- (c) whether the escalators at various stations particularly in Badarpur go out of order frequently; and
- (d) if so, the steps being taken to solve these problems?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRIMATI DEEPA DASMUNSHI)

(a):No, Madam. Delhi Metro Rail Corporation Ltd. (DMRC) has informed that only in one case with respect to Blue line there was considerable delay in service in the last two months i.e. on 9.12.2013, which occurred due to theft of cable in the section between Pragati Maidan and Mandi House.

(b): The massive queue at metro stations during peak hours is not a regular occurrence. Central Industrial Security Force (CISF) staff perform 100% frisking of all passengers that sometimes leads to queue at station entrance frisking points at some stations, which are monitored and remedial action taken.

At times at interchange stations like Rajiv Chowk, Kashmere Gate (UG), there are long queues, but the queues get cleared within 7-8 minutes.

(c) & (d): No, Madam. DMRC has 458 numbers of escalators. There are 25 cases of stoppage of escalator at Badarpur since 14.1.2011, i.e. once in 44 days, which were attended quickly. For reducing the failures, preventive maintenance is carried out on regular basis.