

**GOVERNMENT OF INDIA
HUMAN RESOURCE DEVELOPMENT
LOK SABHA**

UNSTARRED QUESTION NO:4212
ANSWERED ON:19.02.2014
WORKING OF IVRS IN MDMS
Patil Shri A.T. Nana

Will the Minister of HUMAN RESOURCE DEVELOPMENT be pleased to state:

- (a) whether the Government has taken any decision to fully computerise the monitoring of Mid Day Meal Scheme (MDMS) for school children of the country;
- (b) if so, the details thereof;
- (c) whether the Government has made any arrangement for registering the complaints of mid day meal programme through Interactive Voice Response System (IVRS);
- (d) if so, the details thereof;
- (e) whether IVRS has been put in place; and
- (f) if so, whether the Government has reviewed its utility and if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF HUMAN RESOURCE DEVELOPMENT (Dr. SHASHI THAROOR)

(a) & (b): Yes, Madam. The Ministry of Human Resource Development had launched a web portal in June, 2012 for the online collection of data on the scheme. The Mid-Day Meal- Management Information System (MDM-MIS) portal has been developed to monitor the scheme uniformly at all levels across the country. The portal captures information on important parameters like category-wise enrollment, fund utilisation, details of cook-cum-helpers, availability of infrastructural facilities like kitchen-cum-stores, kitchen devices, mode of cooking, drinking water, toilet facilities, etc on an annual and a monthly basis.

(c) to (f): No Madam. The MDM-MIS has scope to integrate with the Interactive Voice Response System (IVRS) to monitor the scheme on a real-time basis through community participation.