

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:4401

ANSWERED ON:20.02.2014

BOOKING CLERKS FOR E CATEGORY RAILWAY STATIONS

Gandhi Smt. Maneka Sanjay

Will the Minister of RAILWAYS be pleased to state:

- (a) the number of railway stations under 'E' category and the existing procedure regarding sale of tickets at such stations;
- (b) whether the Railways propose to appoint booking clerks in 'E' category railway stations;
- (c) if so, the details thereof, zone-wise indicating the benefits likely to accrue to the Railways as a result thereof; and
- (d) the time by which the aforesaid booking clerks will be appointed in such railway stations?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI ADHIR RANJAN CHOWDHURY)

(a) As per categorization based on the passenger earnings for the year 2011-12, the number of 'E' category stations is 4158. At present, tickets at 'E' category stations are being sold through Station Masters/Assistant Station Masters/Booking Clerks.

(b) to (d) With a view to facilitate Station Managers/Assistant Station Managers to concentrate better on train operations and also to facilitate passengers to get tickets, it has been decided to appoint Station Ticket Booking Sewaks (STBS) at 'E' category station as a pilot project for one year only. Station Ticket Booking Sewaks (STBS) shall be appointed at those identified 'E' category stations where no suitable candidate is found as Jan Sadharan Ticket Booking Sewak (JTBS) and the Railway concerned feels the necessity for appointment of ticketing agents at such stations.