GOVERNMENT OF INDIA COMMUNICATIONS AND INFORMATION TECHNOLOGY LOK SABHA

UNSTARRED QUESTION NO:4052 ANSWERED ON:19.02.2014 MTNL SUBSCRIBERS WITH NCR ADDRESSES Rao Shri Nama Nageswara

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether some Sanchaar Haats in New Delhi are not entertaining the requests of post paid subscribers of Delhi Dolphin for change/transfer of their residential address within NCR and the bills are being sent to their old addresses;

(b) if so, the reasons therefor; and

(c) the effective steps the Government proposes to take to direct the Sanchaar Haats to entertain such applications and effect the changes?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. (SMT.) KILLI KRUPARANI)

(a) Mahanagar Telephone Nigam Limited (MTNL) has informed that Sanchaar Haats in New Delhi are entertaining requests of postpaid subscribers of Delhi Dolphin for transfer of their residential address within NCR of Delhi.

(b) & (c) Does not arise in view of (a) above.