

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:4359
ANSWERED ON:20.02.2014
E TICKETS
Agarwal Shri Rajendra

Will the Minister of RAILWAYS be pleased to state:

- (a) the details of new services included regarding online ticket booking by Indian Railway Catering and Tourism Corporation (IRCTC);
- (b) whether there is a provision of automatic cancellation of e-tickets booked through e-wallet in case of non-confirmation;
- (c) if so, the details of provisions made in this regard;and
- (d) if not, the reasons therefor?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI ADHIR RANJAN CHOWDHURY)

- (a) E-wallet Scheme has been launched by Indian Railway Catering and Tourism Corporation (IRCTC) to make the payment process fast and to reduce transaction failures due to bank payment related problems. Under this Scheme, user can deposit money in advance with IRCTC which can be used as a payment option along with other payment options available on IRCTC website for paying money at the time of booking tickets. This scheme is available for PAN verified users only.
- (b) & (c) Names of all the passengers booked on a fully waitlisted e-ticket are dropped at the time of preparation of reservation charts and fare is refunded automatically. In this regard, there is no difference between e-tickets booked through E-wallet scheme or those booked through other payment options available on website www.irctc.co.in.
- (d) Does not arise.