

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:3485  
ANSWERED ON:12.02.2014  
MOBILE VAN FOR COLLECTION OF BILLS  
Rajaram Shri Wakchaure Bhausahab

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) the names of cities/towns where mobile van telephone-bill payment counter scheme has been started by BSNL so far;
- (b) whether this mobile counter scheme is proposed to be started in other areas also;
- (c) if so, the names of such places; and
- (d) if not, the reasons therefor?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. (SMT.) KILLI KRUPARANI)

(a) Bharat Sanchar Nigam Limited (BSNL) has started mobile van telephone bill payment counter scheme in several circles. The scheme is operational in some of the field units of Andhra Pradesh Telecom Circle such as Cuddapah, Guntur, Nellore, Ongole, Vijayawada and Visakhapatnam and Ahmedabad city in Gujarat Telecom Circle. In Tamilnadu Circle, mobile van telephone bill collection counter scheme is in vogue in all the 17 Secondary Switching Areas (SSAs) namely Coimbatore, Conoor, Cuddalore, Dharmapuri, Erode, Kumbakonam, Karaikudi, Madurai, Nagerkoil, Pondichery, Salem, Thanjavur, Trichy, Thirunelveli, Tuticorin, Virudhunagar and Vellore on need basis.

(b) to (d) The facility of mobile van counter scheme is extended by Telecom Circles of BSNL on need basis depending upon local conditions and availability of resources. BSNL has informed that mobile van counter scheme in other circles/areas has not been introduced where the scheme is not financially viable and where adequate number of bill payment facilities such as BSNL's cash counters, Customer Service Centres, Post Offices, Banks, Electronic Clearing Scheme (ECS), Payment through ATMs, e-payments, Cheque Drop Boxes etc. are available.