GOVERNMENT OF INDIA HEALTH AND FAMILY WELFARE LOK SABHA

UNSTARRED QUESTION NO:2780
ANSWERED ON:07.02.2014
NATIONAL ACCREDITATION BOARD FOR HOSPITALS
Azad Shri Kirti (Jha)

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether the Government has setupa National Accreditation Board for Hospitalsand Healthcare Providers (NABH);
- (b) if so, the details thereof along withthe names of hospitals in the country whichhave got accreditation from NABH so far, State/UT-wise;
- (c) the benefits to be accrued to patients and hospitals on account of suchaccreditation; and
- (d) the steps taken/being taken by the Government to ensure NABH accreditation of all the hospitals in the country?

Answer

THE MINISTER OF HEALTH AND FAMILY WELFARE (SHRI GHULAM NABI AZAD)

(a) to (d): National Accreditation Board for Hospitals and Healthcare Providers (NABH), an autonomous body under Department of Industrial Policy and Promotion (DIPP), Ministry of Commerce and Industry, has been set up as a constituent board of Quality Council of India (QCI), with the aim at establishing an accreditation structure in the country and to spread quality movement in the country by undertaking a National Quality Campaign.

So far, 227 Hospitals have received NABH Accreditation. State-wise list of accredited hospital is enclosed at Annexure.

Accreditation benefits all stake holders and patients are the biggest beneficiaries.

Following are the main benefits of accreditation:

(i) Benefits for patients:

Accreditation results in high quality of care and patient safety. The patients get services by credential medical staff. Rights of patients are respected and protected. Patient satisfaction is regularly evaluated.

(ii) Benefits for Hospitals:

Accreditation to a hospital stimulates continuous improvement. It enables hospital in demonstrating commitment to quality care. It raises community confidence in the services provided by the hospital. It also provides opportunity to healthcare unit to benchmark with the hest

(iii) Benefits for Hospital staffs:

The staffs in an accredited hospital are provided for continuous learning, good working environment, leadership and above all ownership of clinical processes. It improves overall professional development of Clinicians and Paramedical staff and provides leadership for quality improvement within medicine and nursing.

(iv) Benefits to paying and regulatory bodies:

Accreditation provides an objective system of empanelment by insurance and other third parties. Accreditation provides access to reliable and certified information on facilities, infrastructure and level of care.