

**GOVERNMENT OF INDIA
ROAD TRANSPORT AND HIGHWAYS
LOK SABHA**

UNSTARRED QUESTION NO:2901

ANSWERED ON:10.02.2014

TOLL COMPLAINTS

Bundela Shri Jeetendra Singh;Chavan Shri Harischandra Deoram

Will the Minister of ROAD TRANSPORT AND HIGHWAYS be pleased to state:

- (a) whether any instance of toll collection by toll collecting agencies from road users even from the roads which are dilapidated in condition have come to the notice of the Government;
- (b) if so, the details thereof, State-wise particularly Maharashtra along with the action taken or proposed to be taken by the Government in this regard;
- (c) whether the Government has also received any complaint against the companies which were awarded contracts on Public Private Partnership model for collecting toll before completion of the project; and
- (d) if so, the details thereof along with the action taken thereon?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF ROAD TRANSPORT AND HIGHWAYS (SHRI SARVEY SATHYANARAYANA)

- (a)&(b) The details of complaints against toll collecting agencies, State wise including Maharashtra, are enclosed at Annexure- A.
- (c)&(d) As the user fee is being levied and collected as per the provisions of applicable fee rules and concession agreement therefore any representation received regarding toll being collected in 4/6-laning projects during construction period the same is addressed accordingly to the rules & agreement.