GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:2376
ANSWERED ON:05.02.2014
MOBILE NUMBER PORTABILITY
Antony Shri Anto

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government has sought the views of the Telecom Regulatory Authority of India (TRAI) on nationwide Mobile Number Portability (MNP) rollout;

(b) if so, the details thereof and the present status in this regard;

(c) the details of subscribers ported-in and ported-out in the country under MNP so far, State and Operator-wise;

(d) whether the PSU telecom companies have lost the maximum number of customers on account of this; and

(e) if so, the details thereof and the corrective measures taken by the Government in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI MILIND DEORA)

(a)&(b) The Government had sought recommendations of Telecom Regulatory Authority of India (TRAI) on 27.12.2012 which have been submitted by TRAI on 25.09.2013. These recommendations are presently under consideration in Department of Telecommunication.

(c) The details of the subscriber ported −in and ported-out in the country under Mobile Number Portability (MNP) so far, Service area wise and Operator-wise as on 31st December, 2013 since the launch of MNP are as given in the following tables:

Service Area wise MNP Status as on 31.12.2013

Service Area	Actual Number of Portings
Delhi	3,000,634
Gujarat	7,824,547
Himachal Pradesh	318,374
Haryana	3,504,342
Jammu & Kashmir	11,931
Maharashtra	6,457,400
Mumbai	3,017,324
Punjab	3,130,041
Rajasthan	9,446,237
Uttar Pradesh - East	5,026,519
Uttar Pradesh - West	5,101,704
Andhra Pradesh	8,510,136
Assam	308,367
Bihar	2,175,651
Karnataka	10,545,309
Kerala	3,676,103
Kolkata	2,004,445
Madhya Pradesh	5,246,747
North East	146,526
Orissa	1,909,917
Tamil Nadu	5,129,634
West Bengal	3,476,441

Service Provider wise MNP Status as on 31.12.2013

Service providers	All India		
	Port Out	Port In	Gain/Loss
Aircel (GSM)	6,468,322	4,668,562	-1,799,760
Bharti Airtel (GSM)	18,168,709	22,184,978	4,016,269
BPL/Loop (GSM)	244,048	141,155	-102,893
BSNL (CDMA)	1,119	1,086	-33
BSNL (GSM)	4,034,536	2,714,570	-1,319,966
Etisalat DB (GSM)	1,157,685	7,147	-1,150,538
HFCL (CDMA)	29,250	27	-29,223

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HFCL (GSM)  74,162  63,085  -11,077
Idea /Spice (GSM) 13,087,889 21,176,667 8,088,778
MTNL (GSM)  249,247  61,318  -187,929
MTS (CDMA)  669,418  290,174  -379,244
Reliance Com (CDMA) 3,143,539 426,711  -2,716,828
Reliance Com (GSM) 7,142,221 3,845,257 -3,296,964
Reliance Tel (GSM) 1,853,695 1,859,861 6,166
S Tel (GSM)  292,832  12,622  -280,210
TATA Teleservices (CDMA)2,353,272 262,517  -2,090,755
TATA Teleservices (GSM) 8,468,607 6,761,987 -1,706,620
Uninor (GSM)  4,509,994 1,218,832 -3,291,162
Videocon (GSM)  613,045  145,715  467,330
Vodafone (GSM)  17,406,739 24,126,058 6,719,319
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(d)&(e) As may be seen from above tables, Public Sector Undertaking (PSU) telecom companies have not lost the maximum number of customers on MNP account. The PSU telecom companies are taking, inter-alia, the following corrective measures for reducing porting out and increase porting in of the customers:

(i) BTSs are being augmented in the congested areas and network is being optimized for improving the quality of service.

(ii) Porting fee has been waived from customers.

(iii) Special cells have been formed in order to address the grievances of the customers.

(iv) Competitive tariff plans are being offered to the customers.

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