

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:1298
ANSWERED ON:12.12.2013
CREW MANAGEMENT SYSTEM
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Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether Air India has introduced a new Crew Management System;
- (b) if so, the details in this regard;
- (c) the details of the salient features of the new system;and
- (d) the extent to which the new system will be transparent?

Answer

Minister of State in the Ministry of CIVIL AVIATION (SHRI K. C. VENUGOPAL)

(a) and (b): Yes, Madam. Air India has introduced a new Crew Management System, namely, ARMS (Aviation Resource Management System) by Sheorey Digital System. Trials for Auto Roster began for Cabin Crew of Wide Body (WB) and Narrow Body (NB) in November/December, 2012 and January, 2013, respectively. Complete Auto Roster was implemented for Wide Body (WB) and Narrow Body (NB) in February and May, 2013, respectively

(c): The salient features of the new System are as follows:

- i) Rosters are published only on ARMS Crew Portal, wherein crew has to login to view their duties / sanctioned leave / Company circulars / DGCA circulars
- ii) All leave applications done through the crew portal
- iii) System has been made only as per DGCA Rules
- iv) Equates flight hours over a period of 6-12 months
- v) Equates distribution of sectors / trips over a period of 6-12 months
- vi) Auto standby duties assignment
- vii) Tracking of crew leave
- viii) Tracking of office duties/other duties
- ix) Planning and tracking of crew training
- x) Changes in duties sent to crew via SMS / email
- xi) Post flight Pilot Sector Report updation through ARMS.

(d): This system is completely transparent as every entry and every user can be identified.