

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:2650
ANSWERED ON:04.12.2009
HEALTH SERVICES TO PEOPLE
Hussain Shri Syed Shahnawaz

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether the Government has made any assessment of the performance of health services being provided to the people; and
- (b) if so, the details thereof alongwith corrective measures being taken to make such Services/Programmes more effective?

Answer

THE MINISTER OF HEALTH & FAMILY WELFARE (SHRI GHULAM NABI AZAD)

(a) & (b) : The Government has operationalised a multipronged monitoring protocol to assess the performance of health services being provided to the people and the architectural corrections being operationalised under the National Rural Health Mission (NRHM). As part of this protocol, regular web based Management Information System (MIS), regular state review visits, periodic surveys, community reports, etc are collated to check for desirable areas of improvement in the delivery of health services. The corrective steps, if any, are appraised & approved as part of the Annual Programme Implementation Plans (PIP) of respective States. The corrective measures include steps required to address shortages of infrastructure, human resources, technical skills, logistics and supply chain management, training and other aspects of the health delivery system.