

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1189
ANSWERED ON:12.12.2013
TICKET SALE THROUGH STATION MASTERS
Chavan Shri Harischandra Deoram

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways have discontinued the provision of selling tickets through station masters at small railway stations; and
- (b) if so, the details thereof and the reasons therefor?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI ADHIR RANJAN CHOWDHURY)

(a) & (b): No, Madam. However, in order to facilitate passengers in buying tickets and also to enable Station Masters in concentrating on train operations, it has been decided to appoint Station Ticket Booking Sewaks (STBS) at 'E' Category stations, wherever feasible, as a pilot project for one year only.