

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:418
ANSWERED ON:06.12.2013
PATIENT CITIZEN CHARTER
Karwariya Shri Kapil Muni

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether the Government proposes to formulate a Patient Charter/Citizen Charter to address the shortcomings in healthcare facilities in the country;
- (b) if so, the details thereof; and
- (c) the time by which it is likely to be implemented?

Answer

THE MINISTER OF HEALTH AND FAMILY WELFARE (SHRI GHULAM NABIAZAD)

(a) to (c): 'Health' is a State subject and it is primarily the responsibility of the State Government to address the shortcomings in healthcare facilities. No such information regarding formulation of Patient Charter/ Citizen Charter by the State Governments in this regard is maintained centrally.