

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:19
ANSWERED ON:02.07.2009
TOILETS FACILITIES AT PLATFORMS
Ram Shri Purnmasi

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways have fixed any criteria for providing basic facilities such as toilets and urinals at platforms, waiting halls and sheds;
- (b) if so, the details thereof;
- (c) whether most of the Railway platforms, waiting halls and sheds do not have the prescribed number of toilets and urinals and many of the existing toilets and urinals are in unusable condition;
- (d) if so, the reasons therefor; and
- (e) the steps taken by Railways in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS(SHRI K.H. MUNIYAPPA)

(a) & (b): Yes, Madam. Comprehensive instructions already exist for provision of passenger amenities including toilets and urinals at stations. The details of norms for quantum of Minimum Essential Amenities for toilets and urinals at various categories of station are as under:

Category of station A-1 A B C D E F

No. of urinals 12 10 6 4 4 1 -

No. of toilets 12 10 6 2 4 1 -

The number of latrines/urinals can be reduced in water scarcity areas by Railways with the approval of General Manager.

(c) to (e) : All minimum essential amenities including toilets and urinals have been provided at platforms and waiting halls/sheds at all railway stations as per the prescribed norms. Further augmentation of toilet/urinal facilities is undertaken through Annual Works Programme as and when warranted depending upon availability of funds and other relative priorities. The existing toilets and urinals are kept in usable condition through regular cleaning and maintenance.

To have clean and hygienic conditions on platforms, steps like introduction of mechanized cleaning, provision of "Pay & Use" toilets, cleanliness awareness campaigns etc. have been undertaken. Regular inspections are conducted by various officials at the railway stations to monitor cleanliness and also to identify weak areas and take remedial measures.