

**GOVERNMENT OF INDIA
PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
LOK SABHA**

UNSTARRED QUESTION NO:553
ANSWERED ON:07.08.2013
COMPLAINTS AGAINST OFFICERS
Alagiri Shri S. ;Yadav Shri M. Anjan Kumar

Will the Minister of PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS be pleased to state:

- (a) the details of complaints received against the working of officers of the rank of Joint Secretary and above of the Government during the last three years and the current year;
- (b) the details of action taken by the Government against the officers found guilty during the course of investigation in the above complaints; and
- (c) the details of outcome after action was taken in this regard?

Answer

Minister of State in the Ministry of Personnel, Public Grievances and Pensions and Minister of State in the Prime Minister's Office.
(SHRIV. NARAYANASAMY)

(a): The complaints against officers of Government of India are received by the various Ministries/ organizations and there is no one centralized agency for receiving such complaints. In so far as Department of Personnel & Training (DOPT) is concerned, which is the cadre controlling authority in respect of Indian Administrative Service (IAS) and Central Secretariat Service (CSS) officers, the number of complaints received against such officers of the rank of Joint Secretary and above are as under:

2010: 71
2011: 120
2012: 114

During the current year, 74 complaints against such officers have been received.

(b) & (c): The complaints received by Department of Personnel & Training are sent to the administrative Ministries/Organizations concerned for verification/appropriate action. Based on the verification and report received, the DOPT, initiates Departmental proceedings. In the last three years and the current year, in so far as DOPT is concerned, departmental proceedings were initiated against nine officers of Joint Secretary level or above in the Central Government. Besides, penalties were imposed on five officers and prosecution sanction was granted against nineteen officers.