

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:1485

ANSWERED ON:14.08.2013

MTNL SUBSCRIBERS WITH NCR ADDRESSES

Rao Shri Konakalla Narayana;Rathod Shri Ramesh

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

(a) whether the requests of post paid subscribers of Delhi Dolphin for transfer of their residential address within NCR of Delhi are not being entertained by MTNL as a result the subscribers have to go to the Sanchar Haat every month for obtaining duplicate bills for payment;

(b) if so, the details thereof and the reasons therefor; and

(c) the remedial action taken/proposed to be taken by the Government to alleviate the hardships of such subscribers?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. (SMT.) KILLI KRUPARANI)

(a) All requests of postpaid subscribers of Delhi Dolphin for transfer of their residential address within NCR of Delhi are entertained by MTNL through the Sanchar Haat. It is not necessary for subscribers to approach Sanchar Haat for obtaining duplicate bills.

(b) & (c) Does not arise in view of (a) above.