

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:1439  
ANSWERED ON:14.08.2013  
POWER BACKUP TECHNOLOGY  
Patel Shri Devji

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether the BSNL mobile and landline phones services are being affected badly due to poor power backup system/ batteries in various parts of the country;
- (b) if so, the details thereof;
- (c) the number of subscribers of BSNL who have surrendered their connections during the last three years due to such inconvenience;
- (d) whether the Government proposes to replace the old power backup technology/ batteries with alternative technology; and
- (e) if so, the details thereof and the action taken in this regard so far?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. (SMT.) KILLI KRUPARANI)

(a) to (e) Bharat Sanchar Nigam Limited (BSNL) has informed that its mobile and landline phones services are dependent on power availability. Adequate power backup system with batteries is made available by BSNL at all tower locations. Faults do occur in the power backup system including batteries. BSNL replaces faulty power backup systems and faulty batteries as per requirements. BSNL has made a provision of about Rs. 100 crores for replacement of batteries during the current financial year. Government has approved a scheme for connectivity in the Left Wing Extremism affected areas using a low power technology with alternate renewable sources of power.

It is difficult to ascertain the surrender of connections due to power backup failures. However, the details of overall disconnection/surrender of mobile and landline connections during the last three years and current year (upto 30.6.2013) are as below:

Year	Disconnection/surrender of Mobile Phones	Disconnection/surrender of Landline Phones
2010-11	35,07,412	43,06,494
2011-12	1,27,34,533	43,70,414
2012-13	1,06,92,109	34,60,351
2013-14 (upto 30.6.2013)	55,35,708	8,95,237