

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:858  
ANSWERED ON:08.08.2013  
RESPONSIBILITIES OF IRCTC  
Choudhry Smt. Shruti;Vijayan Shri A.K.S.

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Railways have any details of the existing responsibilities entrusted to the Indian Railways Catering and Tourism Corporation (IRCTC) at present;
- (b) if so, the details thereof and the parameters fixed to cater to the needs of the passengers; and
- (c) the details of the reviews made so far with the appointment of committees for ascertaining the exact position and its effectiveness of implementation of new catering policy?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI ADHIR RANJAN CHOWDHURY)

(a) and (b): With the introduction of the New Catering Policy, issued on 21st July, 2010 the Indian Railway Catering and Tourism Corporation (IRCTC) is responsible for management of premium catering services of Food plaza, Food courts and Fast food units, executive lounge, production and sale of 'Rail Neer' Packaged Drinking Water, tourism and e-ticketing / i-ticketing activities on Indian Railways apart from other non-railway catering and tourism activities. Presently, the catering services are provided through static and mobile units managed by zonal railways departmentally or through licensees to cater to the needs of the passengers.

(c): No committee has been appointed by the Ministry for ascertaining the exact position and its effectiveness of implementation of new catering policy.