

**GOVERNMENT OF INDIA  
CIVIL AVIATION  
LOK SABHA**

UNSTARRED QUESTION NO:1553  
ANSWERED ON:06.03.2013  
THEFT OF PASSENGER LUGGAGE FROM IGI AIRPORT  
Pakirappa Shri S.;Patil Shri A.T. Nana

**Will the Minister of CIVIL AVIATION be pleased to state:**

- (a) the number of passenger luggage theft cases occurred at Indira Gandhi International Airport during the last six months along with the number of persons arrested so far in this connection;
- (b) the reasons for increased incidents of thefts along with the value of luggage stolen in each of the said cases;
- (c) whether the security agencies concerned have their roles clearly specified in terms of baggage protection and other security related aspects and if so, the details thereof;
- (d) whether the baggage trolleys of Air India are open while the trolleys of other airlines are closed; and
- (e) if so, the details thereof along the steps taken by the Government/Air India to check such incidents?

**Answer**

Minister of State in the Ministry of CIVIL AVIATION (SHRI K. c. VENUGOPAL)

(a) & (b): As per the information given by Delhi Police, the number of passenger luggage theft cases registered at Indira Gandhi International Airport (IGIA) is 22 and 9 persons have been arrested by the Delhi Police in this connection. The details of the cases and the approximate value of luggage stolen is at Annexure-I.

(c): Yes, Madam. Bureau of Civil Aviation Security (BCAS) has issued various AVSEC orders/ circulars providing for deployment of security staff for security of luggage, cargo, catering, aircraft as well as for establishing a unified Control Room for CCTV monitoring at the airport. BCAS has also issued orders for protection of passenger baggage by the aircraft operator.

The airline security staff are deployed in baggage break up/make up area and aircraft holds while loading and off-loading of passenger baggage. All the baggage trolleys are escorted from arrival aircraft to baggage break up and on departure from baggage make up area to aircraft. Strict surveillance is maintained to avoid any theft/pilferage from passengers' baggage. Surprise checks are also conducted by the airline security staff. Besides, entire baggage movement area and conveyor belt is under CCTV and under surveillance of CISF.

(d) & (e): In wide bodied aircraft, all passenger baggage are loaded into closed containers, which are sealed and escorted by security personnel, upto the departure aircraft. In case of narrow bodied aircraft, normal trolleys are used and escorted by security staff.