

**GOVERNMENT OF INDIA
ROAD TRANSPORT AND HIGHWAYS
LOK SABHA**

UNSTARRED QUESTION NO:2204

ANSWERED ON:11.03.2013

PROBLEMS BEING FACED BY COMMUTERS ON TOLL PLAZAS

Barq Shri Shafiqur Rahman;Ray Shri Saugata;Singh Shri Pashupati Nath

Will the Minister of ROAD TRANSPORT AND HIGHWAYS be pleased to state:

- (a) whether the Government has taken note of the problems being faced by the commuters at the toll plaza of Delhi-Gurgaon Expressway and other plazas located on NHs passing through Delhi and National Capital Region (NCR);
- (b) if so, whether the Government has taken any steps to redress the grievances of the commuters;
- (c) if so, the details thereof;
- (d) whether the Government has received any proposals to end the collection of toll at the toll plazas; and
- (e) if so, the details thereof along with the action taken by the Government in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF ROAD TRANSPORT AND HIGHWAYS (SHRI SARVEY SATHYANARAYANA)

- (a)to(c) Madam, recognizing the problems at Delhi-Gurgaon Expressway, concessionaire was asked to expand the toll plazas and promote the electronic tolling. The concessionaire is yet to take adequate steps for which notices have been issued to the concessionaire. No such problem is envisaged on toll plazas at Badarpur Elevated Highway on NH 2.
- (d)&(e) No specific proposal is received for discontinuance of toll, however we received representation from various fora regarding toll related grievances which are addressed as per existing Rules/provisions.